

IOWA WELLNESS PLAN - 2nd QUARTER 2015
MarketPlace Choice Members

EXCEPTION TO POLICY REQUESTS

MONTH	CATEGORY	OUTCOME	COUNT
April	Non-Covered Service	Denied	1
		Withdrawn	1
	Pharmacy	Denied	3
May	Non-Covered Service	Pending	1
	Pharmacy	Approved	1
		Denied	2
June	Non-Covered Service	Approved	1
		Pending	2
	Pharmacy	Denied	4
TOTAL EXCEPTIONS			16

MEMBER APPEALS

MONTH	CATEGORY	OUTCOME	COUNT
April	Pharmacy	Pending	1
May	Pharmacy	Dismissed	1
		Pending	1
	Claim	Pending	1
June	Non-Covered Service	Pending	1
	Pharmacy	Pending	2
TOTAL APPEALS			7